

CONSUMER/LEGAL RESOURCES

Attorney General's Consumer Hotline	215-560-2414
Bureau of Consumer Protection	800-441-2555
Tenant's Action Group	215-575-0700
Fair Housing Commission	215-686-4670
Community Legal Services	215-981-3700
Philadelphia Commission on Human Relations	215-686-4670
State Commission on Human Relations	215-560-2496
Lawyers Referral Service	215-238-6300
Mediation Program (Philadelphia Municipal Court)	215-686-7200
Better Business Bureau	215-985-9313
Small Claims Court, Philadelphia	215-686-7987

HOUSING EMERGENCIES

Dept. of Public Health	215-686-5670
Insect Control	215-685-7414
Noise and Air Control	215-685-7585
Asbestos	215-685-7576
Licenses and Inspections	215-686-2463
(L&I) Contractual Services	215-686-2582
Heat Hot Line (no heat)	215-686-2590
PGW Gas Leak Hotline	215-235-1212
Animal Control/Complaints	215-685-9702

SPECIAL HOUSING CONCERNS

Planning Commission	215-683-4615
Escrow Agent	215-731-4131
Section 8 (rent subsidies)	215-684-4300
Tenant Union Representative Network	215-940-3901
Philadelphia Assoc. of Realtors	215-423-9381
Housing Consortium for Disabled Individuals	215-895-5694
Resources for Living Independently	215-634-2000
Zoning Commission	215-686-2432
License Issuance Unit	215-686-2490

UTILITY PROBLEMS
Complaints

Public Utility Commission Harrisburg:	800-782-1110
Philadelphia:	215-952-1190

Fuel and Energy Assistance

Energy Coordinating Agency	215-988-0929
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Utility Company Assistance

PECO Customer Assistance	800-494-4000
PGW (Gen. Info)	215-235-1000
High Bill Problems	877-868-3969
Shut off due to landlord	800-494-4000
Water Revenue Bureau	215-686-6880
Emergency Heater Repair	215-568-7190

CITY/NEIGHBORHOOD SERVICES

UC District	215-243-0555
Abandoned cars	215-683-2277
Street repair	215-685-0170
Street lights/signs	215-697-8844
Recycling	215-685-7329
Lead Poisoning Prevention	215-685-2797
Parking Authority	215-683-9600
Parking/Impoundment	215-683-9566
Sanitation (trash)	215-686-5560
Traffic lights	215-685-1205

PHILADELPHIA POLICE

9th District-Center City	215-686-3090
18th District-University City	215-686-3180
University City Mini-Station	215-243-0667

SEPTA

Dial-a-Schedule	215-580-7777
S.T.A.R - Transit Information	215-580-7800

SCHOOL DISTRICTS

Philadelphia County	215-400-4000
Montgomery County	610-539-8550
Delaware County	610-565-4880
Chester County	610-524-5000
Bucks County	215-348-2940

LANDLORD-TENANT, CODE AND ZONING
**Offices of Consumer Affairs/Protection
Pennsylvania**

Bucks County	215-348-7442
Chester County	610-344-6150
Delaware County	610-891-4865
Montgomery County	610-278-3565

New Jersey/Delaware

Camden County	856-374-6161
Gloucester County	856-853-3349
Burlington County	856-265-5054
New Castle County (DE)	302-577-8600

U.S Environmental Protection Agency (EPA)

Indoor Air Quality	1-800-438-4318
Information Hotline	1-800-438-4318
(Info. specialists on duty Monday to Friday, 9:00 am to 5:00 pm.)	